In response to the text message I just received from Open and Affordable that reads: "Rodney, we hope your procedure went well today...."

Well, here is my side of the story about how it went for me today.

A plain statement of facts regarding the addition of insult added to injury-

I did prepare for and I really did expect a procedure to be performed and I was happily looking forward to getting this annoying and somewhat painful condition taken care of today after scheduling this procedure about two weeks ago with my expectation that you have all your ducks are in a row and ready to go.

I did cancel another doctor appointment because Dr. Evanston is only available once per month on that day at the local office in Bennett.

I did take the day off from work to get this procedure done and I did arrive shortly before the 10 am appointment in Bennett with money in hand and I even brought a gift of appreciation for Dr. Evanston similar to what I gave to Dr. Stott in the past.

I did wait in the waiting room for about 40 minutes. BUT; when I finally saw Dr. Evanston; he informed me that he is NOT going to perform the procedure that had been scheduled weeks ago...

He informed me this is just a consultation and I will have to wait another month for him to come back and get this procedure done...

## At this point:

I became very upset upon this sudden and very disturbing discovery of:

- 1. I had been misinformed.
- 2. There was an apparent interoffice failure to communicate.
- 3. My time and money has now been wasted.
- 4. I am will now continue suffering from this annoying condition for another month.

## Therefore:

I did convey my frustration to the doctor now refusing to treat the patient as intended and: My original position of being open and receptive to the intended procedure has been **converted to a defensive position against my will due to the actions (or lack thereof) of others.** 

From my very frustrated and now defensive position: I did open negotiations with a suggestion it could be done sooner if we just complete the consult today and I just go to another location where he might be working in the next week or two to perform the procedure.

The doctor explained to me that he wanted me to take antibiotics for a week before the procedure. From my defensive position: I tried to explain to him that I prefer not to take antibiotics for various reasons. IE: Over use of antibiotics, serious impacts on the digestive micobiome and other Rockefeller petroleum based pharmaceutical industrial complex medicine toxicity issues etc. which are more likely to harm the patient's body which is already accustomed to dealing with infections in this oral area.

From my position: I explained that I was expecting to just get this hole in my head closed in what would just be another routine procedure in the dental chair but...

The doctor appeared to be more concerned for his own professional well being and/or just following pharmaceutical procedures (fix everything with drugs) than the well being of the patient....

I explained this hole in my head has already been worked on several times, has even had a couple infections which resolved on their own without need of any of antibiotics but if that is really what he needs to be done then; so be it. And at that moment, the doctor appeared to be considering maybe trying to get something done today and started asking the assistant about available supplies.

He then asked if I have any problems with sudefed for nasal congestion. I explained I have no problems taking that IF really needed....

(In my reality and unsaid to the doctor: I have already been dealing with nasal congestion from this condition for a substantial length of time without any need to chemically suppress normal biological functions which are reacting to an injury and slow healing process. (cells dying due to injury or toxins (including pharmaceuticals) and other processes that move in to clean up the mess) Is typical for Rockefeller trained doctors to keep trying to suppress these normal functions with toxic drugs instead of taking measures to encourage cell growth with energy, vitamins and nutrients to reduce cell death including cell death caused by toxic drugs.)

But, apparently, somewhere along the way during this very short negotiation of just a few minutes; the doctor suddenly decided this just isn't going to work and he doesn't have the patience to negotiate and is not going to try doing anything today along with saying something about having a very busy schedule and other patients waiting in line behind me... (location needs surgeon more often.)

And if I wanted to get it done sooner then; I should go somewhere else. . . .

He then walked out of the room (to prepare a referral?) and I followed him into the office to see if I could figure out what the heck is going on here?!?

I was then handed a blank referral form. I did voice my frustration a little more from the defensive position I had been thrust into, not much of any service was performed beyond the doctor taking a quick look at the condition\* then blowing me off in the middle of negotiations and there was nothing more that could be done and no money changed hands so; I left and went home.

\*Condition Dr. Stott had already examined multiple times then informed Dr. Evanston about it.

I arrived back home at around 11:30am and I called the number that was provided. I was informed they do not take medicaid, a new patient consult will cost \$180 and the procedure might be around \$2000.00!

I tried calling Dr. Stott because I had questions about what had just happened to me. I was told he had "stepped out". (I suspect the translation is: avoiding my call.)

I asked to talk to Dr. Evanston.
I was told he would call me back.

I tried calling Maria because I had questions about whether or not an actual procedure had been scheduled. I was told this is just the answering service and she will call back after 3pm. I then spent the rest of the day waiting for somebody to call me back as promised....

At around 4pm and nearing closing time: I tried calling again and did speak to Maria. I explained that the referral was not going to work out and that I really wanted to keep working with the local doctor and suggested the same thing to her that I had initially suggested to Dr. Evanston: Just schedule me for a later appointment with Dr. Evanston at another location.

She told me this could be done next week on the 17th and we just need to get the prescription called in so I can get started on that today and I gave her the number for the local pharmacy that closes at 6pm.

She told me she would call me right back....

About another hour passed and it was nearing closing time for the pharmacy so I called her back....

She told me the doctor was supposed to call me. (doctor did not inform her what he apparently decided) SO; I called the doctor to see if we can get the prescription ordered before the pharmacy closes.

It was at this point the doctor then informs me: "We are just not a good match"....

No negotiating. No second chances. No redemption. Nothing. Apparently I'm just the "wrong patient".

Just the doctor's OPINION and hard decision that I am the "wrong patient" and he did give me another referral for a company in the city (a 90 mile round trip down the toll road) that apparently does take medicaid and has a staff more willing to work with the "wrong kind of patient"....

If you feel any of this plain statement of facts is not correct then; please provide the evidence of your claim so this record may be corrected. And of course; negotiations are ALWAYS possible. :)

Want the "right kind of patient"?

## Then I might suggest:

Try working on your bedside manner and interoffice communications (IE: ensure patient got prescription prior to procedure and ensure correct block of time allotted) and have a better understanding about how I was placed into a defensive position against my will and of course; it does take more than a few minutes of negotiating before you can actually **know** if any patient is the "right" patient. IE: Do not be so quick to judge others based on a mere snapshot, "first impression" during a stressful moment in time after that party was suddenly thrust into a defensive position against his will.

## Me?

My door is always open and others are certainly allowed to negotiate and redeem themselves in a civil manner including me forgiving others for their errors, omissions, sins or snap judgements in the heat of the moment. Get it? I am still here. **Trying** to be civil and work with the 'professional' who just ran away and slammed the door shut during negotiations to get the job done in a civil manner.

Just like many doctors; I am a private contractor.

Contract negotiations is what I do provided there is a civil party willing to negotiate and not just take firm positions, blame others or run away from a difficult situation which of course; is a dishonor.

Want to learn more about who and what I truly am beyond snap judgements? Try visiting my web site to find the facts, evidence and law of my reality. :)

Kindest regards; Rodney. 303-809-4229 www.rodscontracts.com